



Business Process Assessment

Get an end-to-end assessment of your current-state processes and pain points.

Process should drive key performance indicators that create visibility, accountability and results, yet every business can dramatically benefit from process improvements.

When a software implementation fails, the failure is often due to a lack of focus on process improvement. And a failure of process improvement can lead to technology inefficiencies that create lower adoption rates. Through a Business Process Assessment, Rackspace will design custom business processes to help improve efficiency across your business and provide high-level architecture for any proposed solution.

Experts Dedicated to Your Success

The Rackspace “Process First. Technology Second.” approach to services starts with a deep dive into your company’s goals.

Led by industry consultants, business process engineers and solutions and technology architects, Rackspace leverages best practices and experience from work with over one thousand clients, helping to ensure successful implementation of your applications.

Key Features

Over the course of your Business Process Assessment, Rackspace will:

- Conduct a full business process review to evaluate your current state and identify pain points
- Determine future-state processes that align with both your business and technology goals
- Recommend supporting technology and an architecture that fits with your new business processes
- Provide a letter of engagement to support your proposed future state

Key Benefits

By focusing on processes first, Rackspace clients have been able to:

- Improve performance company-wide
- Leverage quantitative metrics that help drive and improve business outcomes
- Instill a culture of accountability, visibility and transparency at every level
- Increase user adoption rates by simplifying processes and making the technology work for the business
- Expand management and leadership time to provide employees with more situational coaching
- Institute a continuous improvement methodology
- Effectively implement technology that can positively impact their business

About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Take the Next Step

Let’s talk about how Rackspace can analyze and streamline your work processes to help you achieve your goals.

Learn more: www.rackspace.com/professional-services
Call: 1-800-961-2888