



# Proactive Detection and Response

Defend your business against advanced cyberthreats 24x7x365 with security professionals based in the Rackspace security operations center.

Help protect your IT environment against advanced persistent threats (APTs) and other cyberattacks with Proactive Detection and Response.

Rackspace provides deep security knowledge, leading technology and advanced threat intelligence, all tailored to your business needs. The ever-vigilant security experts at Rackspace actively hunt for threats in your environment and respond immediately to any detected risks. Rackspace security experts actively hunt for threats in your environment and respond immediately to any detected risks through a service that often costs much less than internally developed security solutions. This frees your staff to focus on innovation and the initiatives that drive your business forward.

## Services Delivered Your Way

With a fully managed service that includes best-of-breed security technology, monitoring and response services, Rackspace is your best partner to secure your network.

Rackspace offers around-the-clock threat detection and response through its in-house Customer Security Operations Center (CSOC), using advanced analytics to detect zero-day threats through behavioral patterns and anomaly detection.

## Key Benefits

Proactive Detection and Response can detect and remediate breaches across multiple clouds while preventing data loss and helping you meet your security goals.

- **Detect breaches faster with cyber hunting:** An experienced Rackspace security team monitors and manages your environment around the clock, using leading technology and advanced analytics to actively search for threats.
- **Remediate breaches immediately with pre-approved actions:** Once detected, the Rackspace security team will immediately respond to mitigate the threat based on pre-approved actions.
- **Dramatically reduce the risk of data loss by minimizing the breach window:** The active security approach at Rackspace is designed to minimize a threat's most precious resource – time in your environment.
- **Meet security goals while lowering TCO:** The advanced security protection of Proactive Detection and Response can significantly lower total cost of ownership (TCO) over internally developed security operations centers and comparable managed security service offerings.
- **Deploy in multi-cloud environments:** Rackspace provides support on the world's leading clouds, including AWS, Microsoft® Azure® and Google Cloud Platform™. Proactive Detection and Response is designed to actively protect your apps and data that reside in the cloud.

## About Rackspace

Rackspace is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2019 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 3,000+ cloud experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 150+ countries

## Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

## Key Features

Proactive Detection and Response provides protection of your environments and insight into your vulnerabilities through a combination features.

- **Host and network protection:** Provides advanced host and network protection platforms targeted at zero-day and non-malware attacks as well as traditional compromise tactics.
- **Security analytics:** Utilizes a leading security information and event management (SIEM) platform, paired with big data analytics platforms, to collect and analyze data from your environment.
- **Vulnerability scanning:** Utilizes scanning and agent technologies to understand your environment and tailor the Rackspace CSOC's response to threats and attacks.
- **Log management:** Rackspace will collect standard operating system logs and work with you to identify additional data that may be collected. All log data is retained for one year with additional retention available.
- **Security reporting:** Receive regular reporting curated by the Rackspace threat intelligence team outlining activity in your environment.

### Take the Next Step

Let's talk about how Rackspace expertise helps you meet your security goals.

Learn more: <https://www.rackspace.com/managed-security-services>

Call: 1-800-961-2888